

January 24, 2018

**Ally Visram**

Vista Hotels  
2-8 Hawley Street  
Binghamton, NY  
13901

Dear Ally,

**Congratulations!** You have been chosen to receive an award by IHG Canada for “**Best Partner 2017**” for the Central Canada Region. Your work to support Tim during the year has been outstanding. The Executive team at Vista are engaged and focused on driving hotel performance.

True hospitality is a team effort – ownership, hotel teams and IHG working together to improve our business results. In 2017, Vista achieved Green Winning Metrics at all three hotels in Guest Love and IHG Rewards Club Enrolments.

We value your collaboration, your passion for hospitality, and your discipline to deliver IHG’s tools and resources at your hotels.

We’d like to honour you with the enclosed award and hope you will find a moment to celebrate this achievement!

We look forward to your continued partnership as we head into 2018.

Sincerely,

Jonathan Lund

